



Amélie Housing
Building hope through housing



AMÉLIE HOUSING

A special work of the St Vincent de Paul Society

ANNUAL REPORT

2022-2023

WE ACKNOWLEDGE THE TRADITIONAL OWNERS AND CUSTODIANS OF THE LAND AND COUNTRY ON WHICH WE WORK AND THROUGHOUT AUSTRALIA, AND THEIR CONTINUING CONNECTION TO LAND, SEA AND COMMUNITY. WE PAY OUR RESPECTS TO THEM, THEIR CULTURES AND TO THEIR ELDERS PAST, PRESENT AND EMERGING.

Our Annual Report proudly features commissioned artwork completed by Dale Pracy - a proud Aboriginal woman from the Wiradjuri nation/people.

Dale explained that the art represents, 'connecting people to communities. The circles represent communities that are connected by the orange lines, and the outer symbols are people, men, women and children being taken by the hands and [embraced] within communities'.

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INTRODUCING

AMÉLIE HOUSING / ST VINCENT DE PAUL (SVDP)

Amélie Housing is a Tier 1 Community Housing Provider (CHP) seeking to 'build hope through housing' for those who are homeless, disadvantaged or on low or moderate incomes.

We provide secure, affordable rental housing to 2,548 people in 1,501 homes.

Amélie was established in NSW as a Special Work by the Society of St Vincent de Paul in 2012. Originally called St Vincent de Paul (SVDP) Housing, it was always envisaged that it would become a national housing provider. It was established to complement the activities of the Society in providing charitable services to disadvantaged members of the Australian community.

In 2018, SVDP Housing was renamed Amélie Housing and began operating as the National Community Housing Provider for the Society of St Vincent de Paul, through the National Council of Australia - bringing together Works in NSW, Canberra-Goulburn and the ACT.

With our vision to become 'a national leader advocating justice in housing markets and a major player in the provision of Social and Affordable Housing to the most disadvantaged members of our society', the Amélie team is focused on the continued growth of its portfolio and the establishment of a strong national footprint.

In the years ahead, we aim to expand our operational capacity and improve services and outcomes, by working collaboratively with the Society and other partnering agencies to increase the supply of Social

and Affordable Housing, while maintaining our reputation for high quality property and tenancy management services, specialist case management services and wrap around support.

Our shared mission and distinct relationship with the Society, gives us a unique point of difference – ensuring we are able to provide appropriate housing to a higher proportion of households with special or complex needs, assisting them to sustain their tenancy and enhance their quality of life.

OUR MISSION

TO PROVIDE SAFE, SECURE, AFFORDABLE HOUSING AND SUPPORT TO PEOPLE IN HOUSING NEED

OUR VISION

TO BECOME 'A NATIONAL LEADER ADVOCATING JUSTICE IN HOUSING MARKETS AND A MAJOR PLAYER IN THE PROVISION OF SOCIAL AND AFFORDABLE HOUSING TO THE MOST DISADVANTAGED MEMBERS OF OUR SOCIETY'

OUR VALUES



TEAMWORK

We will work collaboratively to build a culture that is trusting, supportive and empathic - that empowers staff to set goals and celebrate achievements.

We will share information in a transparent way, actively listen to one another, and be open and flexible to adapt to new ideas.

WE VALUE TEAMWORK WITHIN OUR COMPANY.



SUSTAINING OUR RELATIONSHIPS

We will foster relationships with external people and agencies as required to achieve outcomes.

We will respectfully cooperate with partners agencies, establish clear working arrangements, and value the contribution they make.

WE VALUE RELATIONSHIPS THAT WILL ENABLE US TO ACHIEVE COMMON GOALS.



SERVING OUR COMMUNITY

We aim to build communities that are economically, socially and environmentally sustainable.

We will listen respectfully to the members of communities in which we serve and seek to provide solutions and support to achieve shared goals.

WE VALUE SERVICE TO OUR COMMUNITY.

BUILDING HOPE THROUGH HOUSING



We are:

- a not-for-profit CHP with Tier 1 status under the National Regulatory System for Community Housing (NRSCH)
- a registered charity (ACNC) and Public Benevolent Institution (PBI)
- a Company limited by guarantee incorporated under the Corporations Act 2001
- governed by an independent skills-based Board
- an approved National Rental Affordability Scheme (NRAS) provider
- a registered provider of Specialist Disability Accommodation (SDA) under the National Disability Insurance Scheme (NDIS)

CHAIR'S REPORT

Tony Carpani, Amélie Housing Chair



As we reflect on the events of the past year, it is my privilege to share with you the progress and achievements

of Amélie Housing in our Annual Report. The year 2022-2023 marked a period of significant change and growth for our organisation, and I am pleased to report that we navigated these challenges with resilience and determination.

Firstly, I would like to acknowledge the retirement of Brian Murnane in December 2022, and the subsequent appointment of Graham West to the role of Chief Executive Officer. One of Graham's key tasks was to conduct a comprehensive review of the organisation, with an aim to enhance internal efficiencies and identify synergies within Amélie Housing and between the broader SVDP Society. This endeavour led to the successful restructuring of Amélie Housing, completed for the most part by early 2023. The outcomes of the restructure have proven fruitful, with improved communications, higher efficiencies, lower overhead costs, and enhanced integration with the South Australian team.

On behalf of the Board, I want to thank Graham and the whole Amélie team for their cooperation, patience, and perseverance throughout this time. The strength, professionalism and adaptability of our team has shone through, as has our team's unwavering commitment to our tenants and communities.

This of course has been of central importance in a time when our tenants and community members are facing increasing cost-of-living pressures, due to the rising cost of essential goods such as petrol, groceries, utilities and housing. Unfortunately, the result of this has been more and more households pushed below the poverty line, into rental stress or personal crisis. Because of this, the need for an increase in the supply of Social

and Affordable Housing remains critical.

On a positive note, we are in a solid position to participate in a range of State and Federal housing initiatives that are unfolding – all of which are designed to combat our national housing crisis. This includes the Federal Government's Housing Australia Future Fund (HAFF), which will support the delivery of 20,000 social homes and 10,000 affordable homes across Australia in its first five years. The \$10 billion HAFF represents the most significant reform to housing in a generation and will ensure more Australians have a safe and affordable place to call home.

On the financial front, despite the necessary cost of our restructure, our organisation faced a modest operational deficit of \$740,715 in the 2023 financial year. This was a strategic decision to reduce our cost base and pave the way for sustainable surpluses into the future. I am delighted to report that, as of the first quarter of 2023-2024, we have already returned to surplus.

Financially, our total assets have grown from \$153.6 million the previous year to \$174 million in 2023. Importantly, our cash and cash equivalents stand at a healthy \$5.7 million at the end of FY 2023, compared to \$5.6 million the previous year.

Amidst all these changes, the satisfaction with Amélie's services remains high at 85% (CHIA 2023). This is once more testament to the dedication and hard work of our staff. I extend our sincere appreciation to each team member for their tremendous commitment to our work, our values and our mission.

On behalf of the Board, I would also like to express our gratitude to Brendan Moran, our South Australian Member Director, for his long service, having joined the Board in 2019 as a Foundation Member. Brendan resigned from the Amélie Board on 27 January 2023, but made huge contributions to our organisation in his time, particularly as Chair of our Governance Committee. He also played a significant role in the recruitment process that led to the appointment of our new CEO, Graham West, following the retirement of Brian Murnane. With Brendan's

resignation, we extend a warm welcome to Kelly Wescombe, who stepped in to represent South Australia with competence and passion in February 2023.

On that note, I would also like to take this opportunity to congratulate our Board Member, Beverley Kerr, on being awarded the title of Dame of the Order of St Gregory the Great. Beverley received this prestigious honour and a papal medal from the Vatican during a ceremony at St Francis Xavier Cathedral in Wollongong on 22 January. Beyond her role on the Board, Beverley has been a dedicated advocate for Community Housing, and her outstanding service in Homelessness Services and Government has earned her this well-deserved recognition. We extend our warmest congratulations to Beverley for this remarkable achievement and express our gratitude for her ongoing commitment to our mission.

Looking ahead, the future of Amélie Housing remains positive, with numerous opportunities to expand our portfolio and impact. I want to express my gratitude to Graham West for his work, energy and drive in the short time he has been with us. I would particularly like to recognise his diligent work in Hobart, which has resulted in Tasmania joining Amélie as our 4th State/Territory member. Under Graham's leadership, Amélie is set on a firm foundation for a successful future!

In closing, I want to thank each member of the Amélie community – staff, tenants, partners and community members – for your various contributions and continued support. I would also like to thank my fellow Board members for their wise stewardship and expertise. Together, we remain steadfast in our resolve to deliver on our commitments, and 'build hope through housing'.

Thank you,

Tony Carpani
Chair, Amélie Housing

CEO'S REPORT

Graham West, Amélie Housing Chief Executive Officer



The St Vincent de Paul Society has always had a special calling to prevent homelessness and ensure the dignity

of people wherever they are. Our Mission is not a passive one, but one that calls us to go toward the need, to where people are.

Amélie Housing is a response to this Mission, to the calling of our conference Members to go to where people are and provide safe and affordable housing. As a special work of the St Vincent de Paul Society, we do this hand in hand with our other special works and conferences, and as a result, we operate in four States and Territories and over 60 local government areas.

The properties we manage provide long-term safe and affordable homes, as well as crisis and temporary accommodation, supported living, head leasing, and management of homes on behalf of the Church.

We carry out our work not just as part of Vinnies; but in partnership with other NGOs, the Government, and the community.

As cost-of-living pressures grow and housing prices and rents continue to rise, our services are needed more than ever. By coming together as one and growing the number of homes we can provide, we can be part of the solution to this crisis.

Projects like the partnership with the Dominican Sisters in SA to take over the beautiful units they created, or the properties we manage for the Sydney Archdiocese are examples of where we can work as a wider church; not just as One Society, but as one.

By seeing ourselves as part of one community of a larger Mission, we recognise that we do not have all the answers, but that by working together with our tenants, the

whole community prospers and becomes stronger.

The last year has seen us build upon a solid foundation and reorganise our operations as one. The next few years will see us focus on growth. Growth through projects like the new 38-bed project in Argyle St Hobart with the Society in Tasmania, will provide much-needed housing to women, particularly those over 55.

In addition to building new projects, we continue to be strengthened by coming together with those who share our Mission.

On that note, I want to particularly acknowledge the fantastic work that has happened in the Central West of NSW this year, following our merger with Parkes Forbes Community Housing (PFCH) in November 2022. This merger has provided opportunities for Amélie Housing to increase the much-needed supply of community housing in the Central West of NSW. It took place because it was consistent with our vision to become 'a national leader advocating justice in housing markets and a major player in the provision of Social and Affordable Housing to the most disadvantaged members of our society'. I thank the PFCH's former CEO, Marg Robinson, and the PFCH team, for the way they navigated this transition with such enthusiasm. Marg brings rich property and tenancy experience to Amélie, as well as an unyielding love for the Parkes Forbes community. She is a welcome addition to our team!

As CEO it is my privilege to be part of our team. In a year marked by change and challenges, the grace and warmth with which our team has navigated these transitions has been appreciated. Whether stepping into new roles or adjusting to changes to portfolios and responsibilities, our team's dedication has been pivotal in steering Amélie Housing toward success, and for that I am truly grateful!

I would also like to thank the team for their work and success in securing the endorsement of our Reconciliation Action Plan (RAP), which outlined the steps we are taking to build a workplace that welcomes, supports and empowers First Nations People who use our service. In receiving confirmation that our Reconciliation Action Plan was officially accredited by Reconciliation Australia, we became an official member of the RAP network, joining a network of more than 2,200 corporate, government, and not-for-profit organisations that have made a formal commitment to reconciliation. A special thank you to all those that contributed to the development of our RAP, including our RAP Committee and our First Nation partners and peers.

Thank you to the National Council, The NSW State Council, The SA State Council, The Canberra-Goulburn State Council, and the Tasmanian State Council for entrusting us to create hope through housing. Working collaboratively, we can make a better Australia. Thank you also to the Board for their leadership and support as we renew our focus on the future. To borrow from our founder Frederic Ozanam – "Let us do without hesitation whatever good lies at our hands."

Graham West

CEO, Amélie Housing and St Vincent de Paul Housing

HOW WE HELP

We support our community's most vulnerable by providing a range of housing solutions tailored to meet their needs.

This includes:



CRISIS ACCOMMODATION

Short term housing for people who are homeless or in need of on-site support and case management.



TRANSITIONAL HOUSING

Medium-term housing for people at risk of homelessness or in need of on-site support and case management.



SPECIALIST DISABILITY ACCOMMODATION (SDA)

Housing for people with extreme functional impairment or very high support needs.

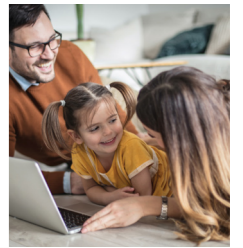
SDA dwellings have accessible features to help residents live more independently and allow other supports to be delivered better or more safely.



SOCIAL HOUSING

Rental housing for people on very low to moderate incomes who may be experiencing 'rental stress' in the private market.

Rent is charged as a percentage of income (between 25-30%) plus Commonwealth Rent Assistance (CRA).



AFFORDABLE HOUSING

Housing for low to moderate income earners, who are working but may find it difficult to afford housing in the private rental market.

Rent is charged as a percentage of market rent (usually 75%).

We work with specialist St Vincent de Paul Society services and Society members to support households with high and complex needs.

We share the St Vincent de Paul Society's mission and form part of the Society's national response to homelessness and our critical shortage of social housing.

Our partnership approach enables us to collectively assist those at risk of homelessness to stabilise their tenancy and enhance their quality of life - with Amélie primarily responsible for property and tenancy management services and the Society providing specialist support services where required.

AMÉLIE HOUSING

- Property development
- Tenancy management
- Property management
- Asset management
- Tenancy support
- Community development

SVDP SUPPORT SERVICES

- Case management
- Information, assessment and referral
- Counselling and family support
- Domestic violence support
- Training and employment services

SVDP CONFERENCES (VOLUNTEERS)

- Practical assistance with homemaking
- Material aid
- Transport assistance
- Mentoring
- Community development

2022–2023 HIGHLIGHTS

This year we:

- ✓ Provided high quality services and homes to 2,548 people in 1,501 dwellings throughout NSW, SA & the ACT.
- ✓ Achieved a Tenant Satisfaction Score of 85% and maintained high levels of customer satisfaction for repairs and maintenance, property condition, tailored support coordination, and tenancy management services.
- ✓ Successfully merged with Parkes Forbes Community Housing (PFCH), providing opportunities for us to increase the supply of community housing in the Central West of NSW.
- ✓ Expanded our national presence by welcoming Tasmania as our fourth State/Territory member, following the announcement that our North Hobart development project would receive matching grants from Homes Tasmania's Community Housing Growth Program, and the Housing Australia Future Fund (HAFF) Social Housing Accelerator.
- ✓ Demonstrated our enduring commitment to reconciliation by receiving confirmation that our Reconciliation Action Plan (RAP) had been officially accredited by Reconciliation Australia; resulting in Amélie Housing becoming an official member of the RAP network.
- ✓ Saw positive exit outcomes achieved, with successful transitions of tenants to long-term accommodation, the private rental market, and in some cases, home ownership.
- ✓ Built stronger connections with stakeholders and partners, enabling us to expand our housing portfolio, better meet the needs of tenants and communities, and achieve shared goals.
- ✓ Engaged the broader community and Conference members with our Member Engagement with Tenants' initiative and associated events – resulting in the development of thriving communities where people feel connected, safe and valued.
- ✓ Worked with special populations (First Nations peoples, children and families, Culturally and Linguistically Diverse (CALD) communities, people with disabilities, women, seniors and young people) to ensure that those with special or complex needs were linked with support, and that homes would be fit for purpose and culturally appropriate.
- ✓ Saw our Board member, Beverley Kerr, awarded a papal honour, becoming a Dame of the Order of St Gregory the Great, thanks to her Community Housing advocacy work, and her distinguished service in Homelessness Services and Government.

85%

TENANT SATISFACTION SCORE
(CHIA 2023)

RECONCILIATION ACTION PLAN

- In November 2022, we received confirmation that our Reconciliation Action Plan had been officially accredited by Reconciliation Australia.

In November 2022, we received confirmation that our Reconciliation Action Plan had been officially accredited by Reconciliation Australia resulting in Amélie Housing becoming an official member of the RAP network.

This means that Amélie Housing joins a network of more than 2,200 corporate, government, and not-for-profit organisations that have made a formal commitment to reconciliation through the RAP program.

In our Reconciliation Action Plan we have outlined the steps we are taking to build a workplace and target work practices that welcome, support and empower First Nations Peoples who use our service.

In developing the RAP, we formally acknowledge our regret over past practices and policies that have impacted the social, emotional and spiritual wellbeing of First Nations peoples, their homes and communities. We recognise the unique strengths of First Nations Peoples, their cultures, and their resilience in overcoming the traumas of the past. We also recognise the unique contributions of First Nations Peoples in creating a more equal, inclusive and united Australia.

As we continue to build positive and enduring relationships with First Nations Peoples, we are committed to using our influence to advocate for stronger recognition and respect for culture, community and equal opportunity.

A sincere thank you to all those that contributed to the development of our RAP – including our RAP Committee and our First Nation partners and peers.

Our Reconciliation Action Plan is now featured on our website and will support us to achieve critical outcomes for our First Nations customers, staff and communities.



Reflecting on Reconciliation: Amélie Housing's Observance of National Sorry Day and National Reconciliation Week

Amélie Housing diligently upheld its commitment to contributing to the healing process of our nation by observing both National Sorry Day and National Reconciliation Week in 2023.

National Reconciliation Week provided a platform for reflection, education, and dialogue as we join with others to navigate our nation's path toward reconciliation. Along with our SVDP peers, we paused for a special event featuring keynote speaker, Kirstie Parker.

Kirstie, an esteemed Aboriginal Australian leader, enlightened us with her insights into the Uluru Statement from the Heart, emphasising the significance of the Voice to Parliament and the broader journey towards reconciliation.

All staff were encouraged to attend where possible, given that this was an opportunity for us to learn, share, and contribute to the ongoing conversation about reconciliation in Australia.



Celebrating NAIDOC Week 2023: For Our Elders

In a spirit of cultural celebration and community engagement, the Amélie Housing team enthusiastically marked NAIDOC Week by actively participating in NAIDOC Week events, including a Family Fun Day at Miller Square on July 5, 2023.

Each year, NAIDOC Week provides us with a special opportunity to immerse ourselves in the rich cultures and histories of Australia's First Nations people. It is a time for learning, understanding, and fostering connections in our local communities.

The NAIDOC Family Fun Day at Miller Square offered our team a vibrant platform to engage in a multitude of free, family-friendly activities. From captivating performances and interactive workshops to exciting games, the event encapsulated the essence of NAIDOC Week's celebration of Indigenous heritage.

A special thanks to the team members who attended NAIDOC Week events and demonstrated a collective understanding and appreciation for our First Nations cultures. This involvement exemplifies our commitment to promoting inclusivity and cultural awareness within our community and organisation.

OUR TENANTS

■ At June 30, 2023 we housed 2,548 people in 1,501 dwellings throughout NSW, SA & the ACT.

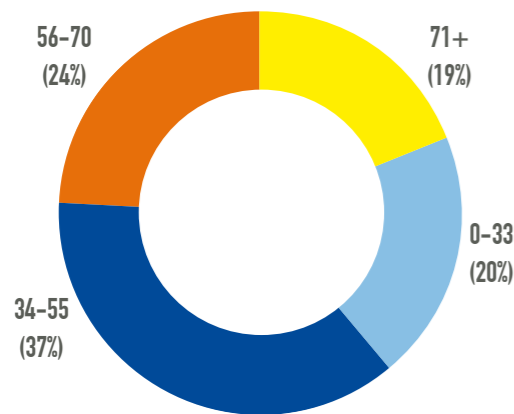


2,548
PEOPLE
HOUSED

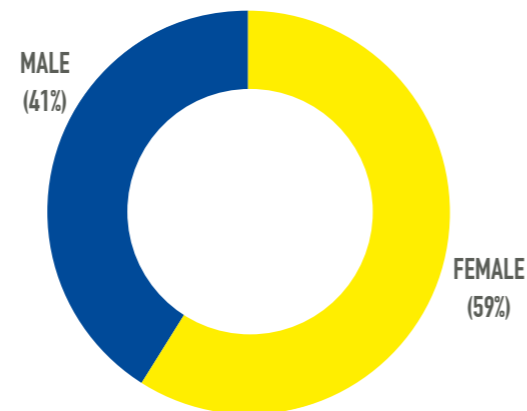


1,449
HEAD
TENANTS

CUSTOMERS BY AGE CATEGORY



CUSTOMERS BY GENDER



18%

Currently employed

51%

Single parents

35%

Have a disability

8%

First Nations people

23%

Speak a language other than English at home

LANGUAGES SPOKEN:

English, Aboriginal English, Afrikaans, Amurdak, Arabic, Armenian, Assyrian Neo-Aramaic, Bengali, Cambodian, Cantonese, Chinese, Dari, Djinba, Fijian, Filipino, French, German, Greek, Hindi, Indonesian, Iranic - nec, Italian, Khmer, Korean, Macedonian, Malay, Mandarin, Nepali, Pashto, Persian, Polish, Punjabi, Russian, Serbo-Croatian/Yugoslavian, Spanish, Tagalog, Tamil, Tetum, Thai, Tigrinya, Tongan, Turkish, Urdu, Uyghur, Vietnamese, Yiddish



A SAFE, SECURE, AFFORDABLE
HOME FOR ALL

Our tenants come from a range of backgrounds and cultures. They are mothers, fathers, shop assistants, teachers, tradies, nurses, transport workers, office administrators and much more.

Despite their many differences, they all share a common need for a safe, secure and affordable home.

TENANT ENGAGEMENT AND SUPPORT

■ Enhancing our tenants' lived experiences

Our shared mission and distinct relationship with the St Vincent de Paul Society and SVDP Support Services, gives us a unique point of difference – with tenants able to access wrap-around support services and tailored support, specific to their special or complex needs. This is of critical importance, as it assists individuals to sustain their tenancy and enhance their quality of life.

Another way we do this is through our 'Member Engagement with Tenants' initiative. This initiative aims to enable St Vincent de Paul Conference members to connect with Amélie/SVDP Housing tenants to provide practical assistance to them; and offer them a range of community development opportunities that help foster the development of safe and connected local neighbourhoods.

By working in collaboration with the Society, Support Services and Conference members, we are working holistically to enhance our tenants' lived experiences.

Member Engagement Project Annual Update

Amélie Housing's Member Engagement initiative is supported by the St Vincent de Paul Society Member Engagement Committee.

The planning process is a collaborative effort involving Conference members, Amélie Housing, Vinnies employees, and where possible, the tenants themselves. Conference members engage in diverse activities tailored to the interests of tenants and the capacities of the local Conference.

To support the work, a part-time Member Engagement Officer was appointed in July 2022. Since then, they have been diligently working to connect members and employees, providing comprehensive board and newsletter reports, and actively promoting awareness of the initiative. As a result of these endeavours, there has been a significant uptick in the number, variety, and positive impact of activities benefiting the tenants.

Member Engagement Events

Several events were held at the Penrith SAHF property this year, including a Halloween party and Buddies Day hosted by Vinnies Youth volunteers, as well as monthly morning teas and festive gatherings like Christmas and Easter luncheons.

Mel, the Member Coordinator overseeing the morning teas, reflected, "During these events, people share with me that they are meeting some of their neighbours for the first time, despite having lived here for several years. Therefore, these gatherings hold immense significance."

In Burraneer, tenants showed strong attendance at a musical evening in November and a well-attended High Tea in May.

This year also saw efforts to involve youth Conference members, with a High School Youth Conference initiated in Albury, and youth volunteers leading several children of tenants in a Buddies Day event in Campbelltown in June.

In Katoomba, we also saw Conference members delivering donated bread to residents on a weekly basis, which would often lead to informal conversations.

Conference members made an impact in Dubbo too, with regular visits to tenants, and in Cardiff, a tenant received regular visits from a Conference member while in hospital over an extended period of time.

Finally, in Inverell, members of the local Conference assisted with the maintenance and repair of vacant units and then helped find tenants to fill these vacancies. They also visit the units regularly for informal chats with tenants.

In addition to this, this year, Vinnies Assist Fridge magnets were provided to Housing Officers for tenants in Amélie properties throughout NSW, given that some tenants encounter situations where they require material assistance. These magnets feature the contact number for tenants to call, should they require emergency assistance from Vinnies members.

Expanding upon the existing member engagement with SAHF properties, the Member Engagement Committee has broadened its scope to encompass all Amélie Housing tenants in NSW. This decision required the Member Engagement Committee to conduct a comprehensive mapping exercise of Amélie Housing properties, to align them with local Conferences across the state. Since then, targeted communications have been released through Vinnies Central and Regional Councils encouraging members to actively engage with Amélie Housing residents in their respective area. This newfound support has been valued by Amélie/SVDP Housing Managers, energising community development and engagement efforts.



High tea and high spirits at Burraneer, in Vinnies' purpose-built social housing complex for seniors at risk of homelessness.



Building thriving communities in Dubbo.

FROM SOCIAL TO AFFORDABLE... A PATHWAY TO MORE OPPORTUNITY

"When I originally accepted my social housing unit in Maitland, I did so because I was allowed to have pets in the property, and I knew I would need some company, given I was on my own.

At that time, I was doing casual work but it wasn't long before my circumstances changed and I was able to secure full time work. This prompted me to start applying for properties in the private rental market. By this stage, I was also with my partner, Sarah, so we wanted to find a place that was a little bigger for the both of us.

Thankfully, at this point, I was contacted by Amélie's Kerry Wade about an Affordable Housing property at Cardiff, so I went out to

inspect the property and found it was much bigger than I expected, and in good proximity to Newcastle and other amenities.

I put my application in and let's just say, the rest is history.

The transition from Maitland to Cardiff has been a game changer for me! I hadn't considered it previously, but the change has meant much greater opportunities for me in terms of work. I now have a more secure long term job and Sarah and I are really happy with our home and the area. I am forever grateful for stable housing that has supported my growth and the changes in my circumstances."

- John, Amélie tenant

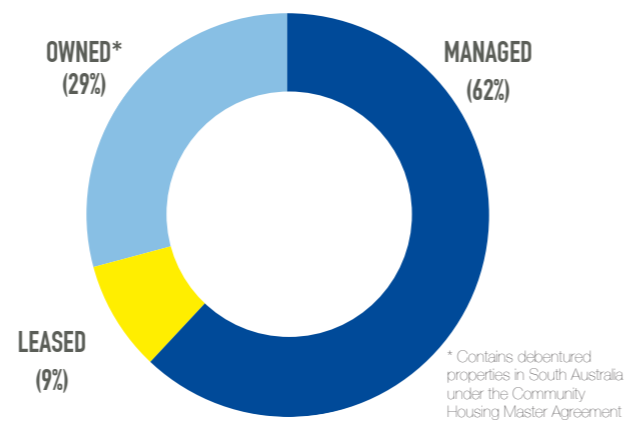


OUR HOMES

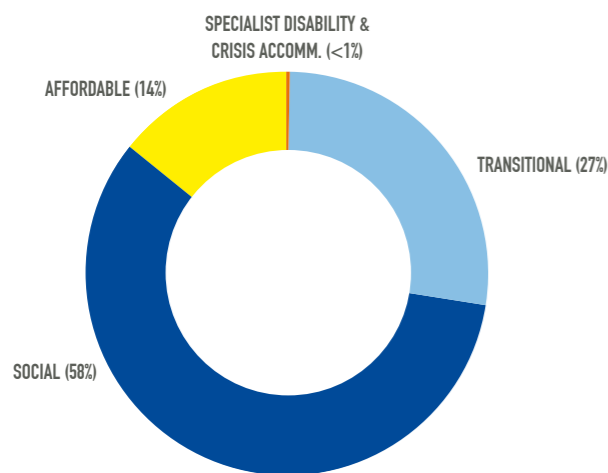
At June 30, 2023 we owned or managed 1,501 dwellings across 63 Local Government Areas in two states (NSW & SA) & one territory (ACT).



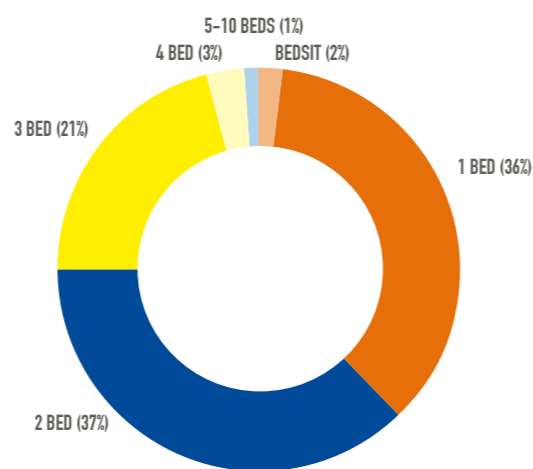
PROPERTIES BY STOCK TYPE



PROPERTIES BY ACCOMMODATION TYPE



PROPERTIES BY NO. OF BEDROOMS



27%

Transitional Housing

14%

Affordable Housing

58%

Social Housing

<1%

Specialist Disability Accommodation

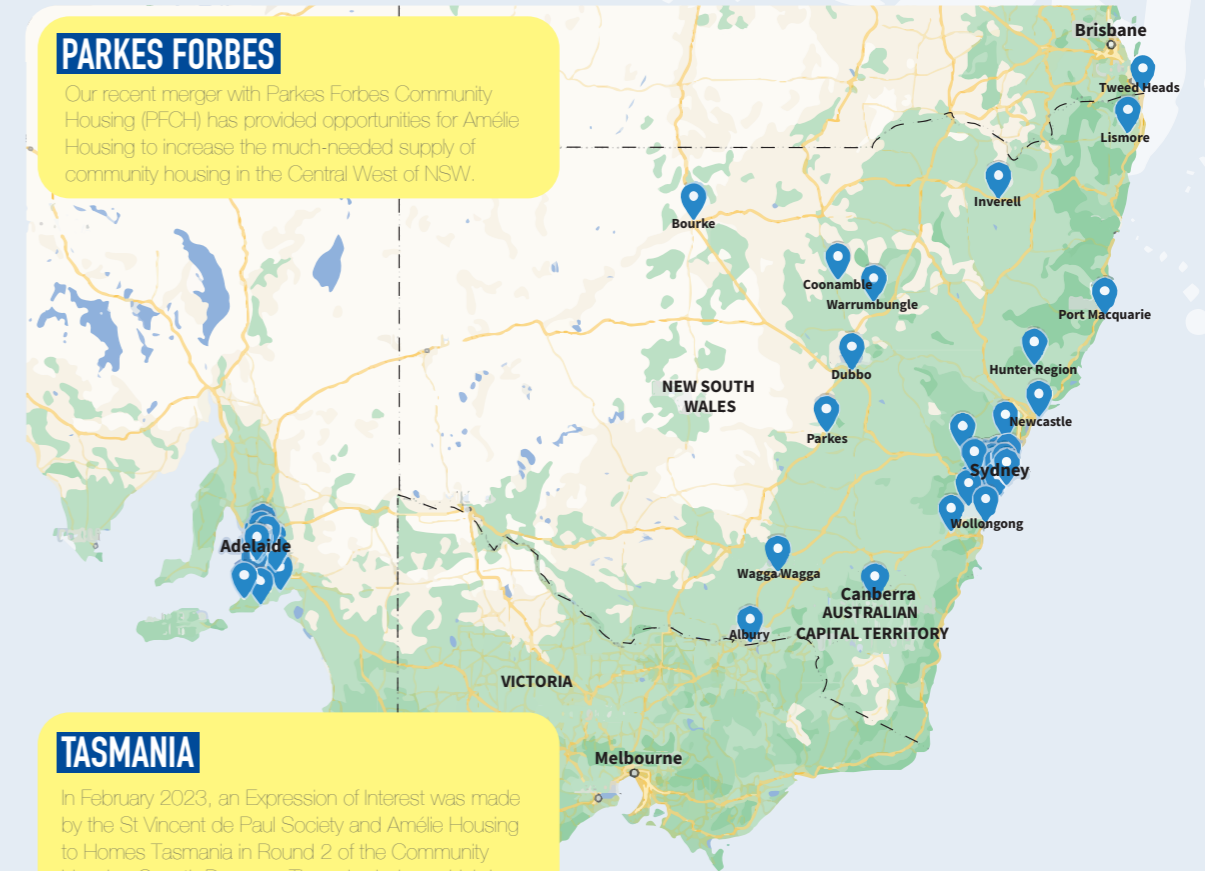
<1%

Crisis Accommodation

OUR NATIONAL PRESENCE

PARKES FORBES

Our recent merger with Parkes Forbes Community Housing (PFCH) has provided opportunities for Amélie Housing to increase the much-needed supply of community housing in the Central West of NSW.



TASMANIA

In February 2023, an Expression of Interest was made by the St Vincent de Paul Society and Amélie Housing to Homes Tasmania in Round 2 of the Community Housing Growth Program. The submission, which has been deemed successful, will also receive a matching grant from the Housing Australia Future Fund's (HAFF) Social Housing Accelerator.

The development, which is currently in the DA stage, will see the delivery of a high-quality community focused residential development for women over 55, or those at risk of homelessness or family violence, 'on top' of the premise that is currently home to Vinnies' Southern Regional Office and retail store in Argyle St, North Hobart. The development, which will be operated by Amélie, will include 38 studio apartments across four levels; each with their own kitchen, bathroom and private balcony. As partners in the Vincentian family, Vinnies will work with Amélie through members and existing programs to provide support for its residents. The project is scheduled to commence in early 2024 and be completed by 2026.



63

LOCAL GOVERNMENT AREAS

In NSW, we span as far north as the Tweed Shire Council to Albury in the south and Bourke in the west.

In SA, we span from Playford in the North to Goolwa in the South, and Outer Harbour in the West and Adelaide Hills in the East.

NSW & ACT STATE REPORT

■ A Year in Review by Poppy Whiting, State Manager (New South Wales & Australian Capital Territory)

When reflecting upon the past year, I am yet again astounded by the resilience that our team have shown through what has been a period of change and challenge.

We have navigated an organisational restructure with grace and professionalism. While settling into our redesigned roles and teams, we said goodbye to wonderful colleagues along the way who decided it was time to retire or take up opportunities elsewhere. We thank them for the many contributions they made in their time at Amélie and wish them the very best for their future.

This year, it has been a source of immense satisfaction to continue working with our tenant communities. Our dedication to delivering excellent customer service remains steadfast, with a renewed commitment to prioritising the needs of our customers.

Recognising that the journey toward change may mean encountering occasional challenges, we express sincere gratitude to our team, partners, and tenants for their cooperation, patience, and understanding throughout this year.

Now to share some of our achievements and highlights...

which involved regular services being provided to residents on-site thanks to our partners, including: Oz Harvest, Directions Health, Canberra Alliance for Harm Minimisation & Advocacy (CAHMA), ACT Legal Aid, CARE INC, Feros Care, and Centrelink.

- ✓ During the sign-up process, new tenants were acquainted with key staff and programs, ensuring they were informed about the Vinnies services at their disposal if needed. This facilitated a seamless transition from homelessness to housing, with many individuals benefiting from community inclusion, case management, and energy efficiency initiatives.
- ✓ Biannual Community Clean-Up Days were conducted in collaboration with residents, the Community Inclusion Team, Housing ACT, and Programmed, fostering community involvement and enhancing the living environment.
- ✓ Staff Working Bees saw the refreshment of over eight properties, with the Amélie Housing team in the ACT contributing talents and passion through activities such as painting, minor repairs, rubbish removal, and cleaning.
- ✓ Finally, we achieved a remarkable 26% reduction in arrears, demonstrating effective financial management and tenant support.

ACT STATE REPORT

In the ACT, collaboration is key! We work with St Vincent de Paul Canberra Goulburn (SVDP CG) and other service providers to deliver case management, support, community inclusion, and accommodation services to the most vulnerable families, couples, and individuals in Canberra.

Key Achievements for the ACT:

- ✓ Our modest transitional housing portfolio of 97 properties in the ACT had a significant impact on the broader community, providing housing for 41 new tenants experiencing or at risk of homelessness.
- ✓ Positive exit outcomes were achieved, with 41% of tenants transitioning to long-term accommodation with Housing ACT, 13% entering the private rental market, and 2.5% achieving home ownership.
- ✓ We actively supported various successful SVDP CG Community Inclusion programs and events at Oaks Estate this year, including:
 - ✓ Christmas in July and Christmas in December – with over 60 residents participating in both events and enjoying some live music, a roast dinner and yummy desserts.
 - ✓ A 6-week Yoga for Women course in February 2023 – which provided female residents with the opportunity to focus on their health and enjoy connection with fellow neighbours.
 - ✓ International Women's Day and Mother's Day, as well as local day trips to the cinemas, Floriade and other places.
 - ✓ Our Coordinated Outreach Service Delivery Program,



Christmas in July at Oaks Estate.



Amélie staff and residents keeping active with our Yoga for Women course.



Oaks Estate residents gather for a community BBQ for Mental Health Month.



AUSTRALIAN CAPITAL TERRITORY

- 41** Households were successfully housed that were homeless or at risk of homelessness.
- 41%** **Exit Outcomes:** Of tenants transitioned to long-term accommodation.
- 13%** Entered the private rental market.
- 2.5%** Entered into home ownership.
- 26%** **Arrears** Reduction in arrears.

NSW STATE REPORT

In NSW, we extended a warm welcome to Parkes Forbes staff and tenants, who joined the Amélie Housing family this year!

Our successful merger with Parkes Forbes Community Housing (PFCH) meant we incorporated an additional 64 properties in the Central West region into the Amélie Housing portfolio, and 34 Amélie/SVDP-owned properties back into the management mix.

Preserving a strong local connection with the Parkes Forbes community was a priority for us when approaching this merger, and we dedicated efforts to making sure transitions would take place seamlessly. This included streamlining our systems, phones and administrative functions, but making sure we retained the Parkes office, which continues to be staffed by local individuals who share a passion for serving the local community.

Key Achievements for NSW:

- ✓ Achieved a 15% increase in portfolio size.
- ✓ Successfully housed 284 new households experiencing or at risk of homelessness.
- ✓ Achieved positive exit outcomes, with 25% of tenants transitioning to long-term accommodation, 14% entering the private rental market, and a notable 0.5% entering home ownership amid the prevailing rental crisis in NSW and nationwide.
- ✓ Established collaborative partnerships to ensure tenants (especially those in need of support for maintaining their tenancy or residing in transitional housing programs), received the necessary assistance to achieve housing goals and thrive in other aspects of their lives. To support this, we conducted 60 review and collaboration meetings to align goals and ensure mutual accountability.
- ✓ Demonstrated a commendable 7% reduction in arrears, accompanied by a notable 10% decrease in the number of individuals in arrears.

NSW Property Updates

Amélie Housing, in collaboration with the New South Wales Land and Housing Corporation, has successfully executed a series of upgrades to government-owned properties during the 22/23 fiscal year. These improvements, carried out as part of the Supplementary Capital Maintenance Program, have notably elevated the overall condition of homes under the management of Amélie Housing.

Upgrade	Number
Bathroom	9
Internal Flooring	81
Internal Painting	81
Kitchen Replacement	70
External Paint	13
Fence Replacement	3
Roof Replacement	6
Window Replacement	1



Amélie welcomes tenants from the Central West of NSW.



Celebrating community partners and connection in Forbes.



Harmony Day at Hackham West Community Centre



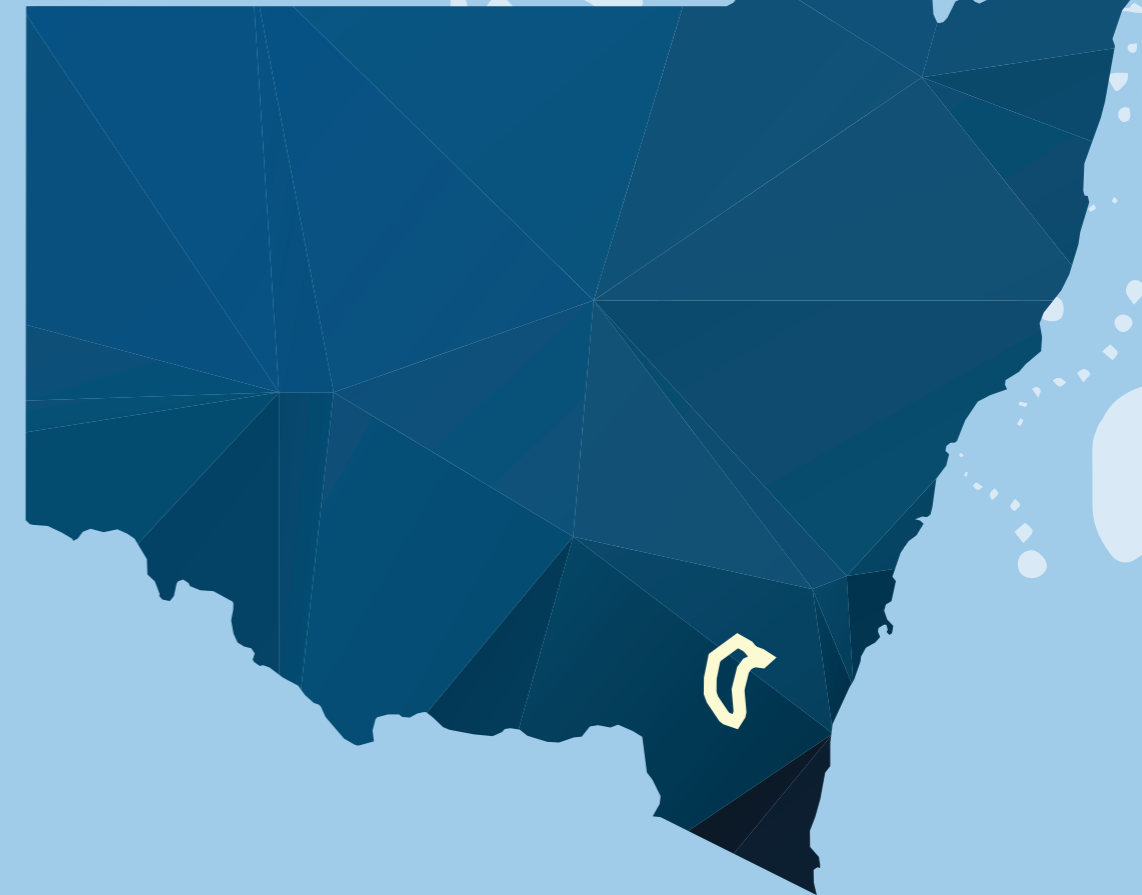
Members of Amélie's NSW team sleep out to raise funds for Homelessness Services at the Vinnies Community Sleepout.

On 25 August, Amélie team members Poppy, Rachael, Gloria, Irina and Robin participated in the Western Sydney Vinnies Community Sleepout to raise awareness about homelessness and the lack of affordable housing, while raising vital funds for Vinnies homelessness support services.

Both Rachael and Poppy were fortunate to be named raffle winners on the night, meaning that Rachael got to spend the night sleeping in the Vinnies van, while Poppy was able to sleep out on a mattress!

Participation in the Community Sleepout provides all participants the opportunity to gain a deeper appreciation for what it is like to experience homelessness on a nightly basis. When reflecting on her experience, Amélie's Rachael Carney highlighted just how many 'decisions people need to make when trying to find a safe space to sleep, where they will be protected when out in the elements'.

We are proud of our team's commitment to passionately advocating for this worthy cause. Together they exceeded their fundraising goal of \$500, raising a total of \$1,919.



NEW SOUTH WALES

15% Increase in portfolio size.

284 Households were successfully housed that were homeless or at risk of homelessness.

25% Exit Outcomes: Of tenants transitioned to long-term accommodation.

14% Entered the private rental market.

0.5% Entered into home ownership despite the prevailing rental crisis in NSW and nationwide.

7% Arrears: Reduction in arrears.

10% Decrease in the number of individuals in arrears.



Parkes Forbes' Margaret Robinson, Graeme Miller (Chair), and Marlize Smit.



Doonmore Street residents gather with Vinnies Penrith Conference members to celebrate Easter with a barbecue lunch.



Community blooms at our Bartlett Street property at Ermington.

SA STATE REPORT

■ A Year in Review by Roman Kowalczyk, State Manager (SA) and National Customer Services Director

This year, our SA team has once again exemplified unwavering dedication to supporting community members experiencing housing stress. Their commitment has been evident through the way they have consistently delivered work ahead of schedule, while ensuring meticulous attention to every detail. I commend the team for their exceptional ability to manage multiple responsibilities concurrently, and demonstrate resilience and adaptability, as they have done throughout our organisational restructure.

In South Australia, we saw the Adelaide office successfully weather the changes associated with the restructure, with key modifications including:

- Our State Assets Manager transitioning into the role of National Asset Manager. This national role comes with an expanded set of responsibilities, including managing assets for NSW, ACT and Tasmania, in addition to South Australia.
- My role as State Manager transitioning into a National Customer Service Director role, which now oversees all customer service operations across the organisation.
- A relocation of our Adelaide office, which I am pleased to say, took place seamlessly.

When reflecting on the year that has been, I am proud of the positive work culture that we share at Amélie Housing. We have fostered a work environment where team members feel valued, welcomed and respected; and our commitment to collaboration and support has undoubtedly contributed to our success this year.

Key Achievements for SA:

- ✓ Our allocations team welcomed 81 members of the community (including 32 children) into our Amélie family.
- ✓ We achieved a noteworthy 28% reduction in arrears, demonstrating effective financial management and tenant support.
- ✓ We successfully executed the relocation of Amélie Housing SA's office in May 2023, implementing a forward-thinking office design. To do this, we collaborated closely with staff to gather ideas and requirements, ensuring the new office design aligns with current and future needs. The office was also designed with scalability in mind, ready to accommodate any increase in staff as Amélie Housing continues to expand its housing initiatives.
- ✓ We conducted a successful Harmony Day event, with 22 tenants in attendance, fostering community spirit and cultural celebration.
- ✓ We organised a visit, tour and morning tea for Mount Barker tenants at Duck Flat Community Garden, with 21 tenants participating.
- ✓ We hosted the annual Christmas lunch for Amélie Housing SA tenants, with an impressive turnout of 110 tenants.
- ✓ We encouraged tenants to explore new ventures, including studying, gardening, and arts and crafts; witnessing inspirational growth and motivation within the community.
- ✓ Our staff actively donated and distributed gifts to disadvantaged

tenants and their families, exemplifying a commitment to community support.

- ✓ We introduced innovative processes to address clutter and hoarding difficulties, implementing preventative measures to ensure the wellbeing of tenants.
- ✓ We successfully strengthened relations with support agencies in Amélie Housing SA, fostering collaborative efforts to enhance tenant wellbeing and support.
- ✓ We completed two home visits to Amélie Housing SA tenants, demonstrating a proactive approach to tenant engagement and support.
- ✓ We successfully conducted twice-yearly rent reviews, ensuring financial stability and fair practices for both tenants and the organisation.
- ✓ We demonstrated our ongoing commitment to the personal development of our staff, providing opportunities for learning and development through training in: Aboriginal Cultural Awareness, Managing Neighbourhood Nuisance Complaints, Dealing with Complex and Difficult Behaviours, First Aid and Mental Health, and our SDM Tenant Database.

Asset Management and Maintenance Update

We are pleased to share that the development plans for our Elizabeth North site are reaching their final stages. Currently, the master plan is undergoing final adjustments in preparation for discussions. Anticipated for early 2024, the plans and costings will be presented to the Amélie Housing Asset Management and Development Committee, then subsequently presented to the Amélie Housing Board for approval. This marks a significant step forward in realising our vision for the continued growth and enhancement of our housing initiatives.

Asset Management and Maintenance Highlights:

- ✓ Successfully completed renovations and major work upgrades for 30 properties, enhancing the overall quality and functionality of our housing portfolio.
- ✓ Demonstrated efficient management by achieving an impressive 84% on-time completion of all work orders, ensuring timely resolutions for tenant needs.
- ✓ Maintained a high level of tenant satisfaction with maintenance services, with 86% expressing contentment with the overall maintenance processes.
- ✓ Achieved a commendable 90% tenant satisfaction rate regarding the condition of their homes, reflecting our commitment to providing safe and comfortable living environments.
- ✓ Attained 100% compliance with smoke alarm audits and electrical safety compliance, ensuring the safety and wellbeing of our tenants.

SOUTH AUSTRALIA

81

Members of the community were newly allocated into Amélie homes.

28%

Reduction in arrears.

22%

Decrease in the number of individuals in arrears.

30

Number of properties that received renovations or major upgrades.

84%

On-time completion of all work orders.

86%

Tenant satisfaction with maintenance services.

90%

Tenant satisfaction with condition of the home.

100%

Compliance with smoke alarm audits and electrical safety compliance.



SOCIAL AND AFFORDABLE HOUSING FUND (SAHF) PROGRAM

2023 Results

SAHF Annual Tenant Satisfaction Survey Results against Service Quality KPIs



SATISFACTION WITH OVERALL QUALITY OF TENANCY MANAGEMENT SERVICES



SATISFACTION WITH CONDITION OF DWELLING



SATISFACTION WITH OVERALL QUALITY OF TAILORED SUPPORT COORDINATION SERVICES



SATISFACTION WITH MAINTENANCE SERVICES



ALL TENANCIES SUSTAINED

86.2% (669) of all people supported by SAHF have sustained their tenancies for 12 months or longer, up from 79.6% the previous year.

SAHF Annual Tenant Satisfaction Survey Results – Personal Wellbeing Index

PWI Domain	CHIA NSW Benchmark	SVDPH	Difference
Future security	67.50	75.44	+7.94
Standard of living	72.57	78.47	+5.90
Achieving in life	65.36	71.00	+5.64
Personal relationships	68.18	73.81	+5.63
Safety	74.66	80.28	+5.62
Wellbeing index	68.23	73.78	+5.55
Sense of community	66.50	71.66	+5.16
Health	62.34	66.50	+4.16
Life as a whole	70.92	73.84	+2.92

SAHF PROGRAM HIGHLIGHTS

100% 100% 63%

TENANCIES SUSTAINED OF THOSE THAT HAD A HISTORY OF HOMELESSNESS (2022-2023)

206 of 206 people who had a history of homelessness prior to entering the program have been supported to sustain their tenancies for 12 months or longer (100%).

TENANCIES SUSTAINED OF THOSE THAT WERE HOMELESS AT INTAKE (2022-2023)

108 out of 108 people that were homeless at intake when entering the program have been supported to sustain their tenancies for 12 months or longer (100%).

INITIALLY UNEMPLOYED SAHF TENANTS HAVE SINCE GAINED EMPLOYMENT (2022-2023)

Of the 216 tenants that identified as unemployed during their Initial Assessment, 136 (63%) tenants have since achieved part-time employment or full-time employment.

BENCHMARKING COMPARISONS

When compared to CHIA NSW's industry benchmark indicator set, SVDPH was above the benchmark for eleven of seventeen measured indicators recorded.

Indicators above the benchmark were quality of life, with 85% satisfied (11% points above), property condition, with 93% satisfied (11% points above), and satisfaction with neighbourhood, with 90% satisfied (7% points above).

SPECIALIST DISABILITY ACCOMMODATION

■ A Year in Review by Poppy Whiting, State Manager
(New South Wales & Australian Capital Territory)

Amélie Housing became a registered National Disability Insurance Agency (NDIA) Specialist Disability Accommodation (SDA) provider in 2019. We have capacity for eighteen participants to live in four SDA group homes, located in Sydney and Coonamble, in regional NSW. Our participants are recognised by NDIS as having extreme functional impairment or very high needs. As their accommodation provider, our primary focus is on ensuring the safety, accessibility, liveability and usability of their homes.

After many years of service, this year, we farewelled a valued staff member and the Manager of our SDA program, Bernie Murphy. We acknowledge Bernie's passion, and years of commitment in fostering the SDA program, and celebrate his contribution to the successful achievement of high participant satisfaction rates, high wellbeing scores and NDIS registration for Amélie Housing. Bernie's tireless attention to participant and partner satisfaction, support provision, advocacy and humour will be missed.



Farwell Bernie Murphy, Disability Accommodation Manager

Program Highlights:

- ✓ Fostered collaborative partnerships with our Supported Independent Living (SIL) providers, including SVPD NSW, Community Care Australia; and welcomed Achieve Australia as a new partner in the 23/24 FY.
- ✓ Conducted individual monthly coordination meetings with our partners to ensure the continued provision of high-quality, aligned support and accommodation services to participants.
- ✓ Achieved commendable results in the Participant Satisfaction Survey by:
 - ✓ Maintaining a high Overall Personal Wellbeing Index score at 88.5%, and
 - ✓ High participant satisfaction scores – with 100% of participants satisfied with our customer service, commitment to upholding tenant's rights, communication, home maintenance, and the satisfaction they felt in their neighbourhood and with the overall condition of their home.

OUR PARTNERS

St Vincent de Paul Society	Parkes Forbes Housing	Southern Domestic Violence	Bowden
Onelink	Social Futures	Baptist Care	Community Living Options
Canberra Alliance for Harm Minimisation & Advocacy	L'Arche NSW	Westcare	All levels of government (Commonwealth, States & Territories, Local Government), specifically:
Directions Health ACT	Jenny's Place	Womens Safety Services	<ul style="list-style-type: none"> • NSW Department of Communities and Justice
Programmed	Gethsemane Community	Wardli-Ana	<ul style="list-style-type: none"> • NSW Land and Housing Corporation
Joss Facilities Management	The Gender Centre	Nearmi	<ul style="list-style-type: none"> • SA Housing Authority
SR Construction	Sister's Housing	Pathways - Southern and Northern Division	<ul style="list-style-type: none"> • Department for Child Protection SA
Bakers Delight	Wesley Community Services Ltd	Hutt St Centre	<ul style="list-style-type: none"> • Department of Human Services SA
Mercy Services	Northern Shore Ryde	Salvation Army	<ul style="list-style-type: none"> • Department of Correctional Services SA
Catholic Care – Broken Bay	Mental Health Service	NDIS providers	<ul style="list-style-type: none"> • Housing ACT
Catholic Care – Lewisham	Shire Helper	Red Cross	
Centrelink	Samaritans Foundation	Eastern and Southern Hoarding Squalor Groups	
Muslim Women's Association	Diocese of Newcastle	Oz Harvest	
Nova Women and Children	New Horizons Enterprises Ltd	Care Inc	
Twenty10	Community Connections Australia	Feros Care	
Uniting	Community Housing Industry Association NSW	CareVan	
ADF NSW	Faith Housing Alliance	Foodcare	
Kathleen York House	Welcome Mat	Hair Aid	
Linking Hearts Program	Shelter NSW	Aboriginal Family Support Services	
Haymarket Foundation	Dominican Convent Inc	Centacare	
WAGEC	Sisters of Mercy of Australia and Papua New Guinea	Western Adelaide Homelessness Services	
YWCA	Sisters of St Josephs	Towards Home	
House of Welcome	Uniting SA Port Adelaide	ACT Legal Aid	
Launchpad Youth	Western Domestic Violence	Youth 110	
Mission Australia		Uniting Care Wesley –	

OUR PEOPLE AND CULTURE

At June 30, 2023 we had 41 staff members working across 8 offices in NSW, SA & the ACT.



STAFF MEMBERS

Amélie/SVDP Housing is governed by an independent skills-based Board comprising executives with extensive leadership, governance, and financial experience - both in the social housing sector, and relevant to it.

We also employ over 40 people who provide specialist corporate services, housing services and tenancy management expertise.

Our team shares a deep and united passion for, and commitment to our customers; and our values underpin everything that we do.

Our head office is located in Wentworthville NSW, with additional offices located in Lewisham, Albury, Parkes, Cardiff and Eagle Vale (NSW), Adelaide (SA), and Yarralumla (ACT).

Staff Diversity Survey

In late 2022, Amélie Housing embarked on a journey to better understand and celebrate the diversity within our organisation through a comprehensive Diversity Survey. The results paint a vibrant picture of the rich tapestry that makes up our dedicated team.

Key Findings:

- Gender Diversity: 69% of our staff are women, reflecting a commitment to gender inclusivity.
- Educational Attainment: An impressive 86% of our staff hold tertiary qualifications, with 43% boasting higher education credentials
- Cultural Diversity: Our team is a true reflection of the world's diversity, with members identifying with various cultural heritages, including Australian, Scottish, Fijian, European, Greek, English, Filipino, Irish, Indian, American, Afrikaans, Argentinian, Macedonian, and Romanian. In addition, 9% of our staff proudly identify as Aboriginal.
- Language Diversity: English is the primary language for 82% of our staff.

- Disability Representation: 6% of our staff report having a disability, underlining our commitment to creating an inclusive workplace.
- Carers in the Team: A commendable 25% of our staff identify as carers, providing essential support to individuals facing long-term disability or significant health challenges.
- LGBTQIA+ Representation: 3% of our staff proudly identify as part of the LGBTQIA+ community, emphasising our dedication to fostering an inclusive environment for all.
- Social Housing Experience: Notably, 15% of our staff have lived or currently live in social housing, showcasing a deep understanding of the challenges and needs of the communities we serve.

These survey results not only highlight the diverse backgrounds and experiences within our team but also affirm our commitment to creating an inclusive and supportive workplace for everyone.

All Staff Team Days

Our national team convened on a number of occasions this year to reflect on progress, discuss our Strategy, converse together and celebrate achievements.

Team Days have a critical impact on our culture, and provide us the time to regroup, realign our focus, and prepare for upcoming challenges and opportunities. They also give us the chance to acknowledge and thank our staff, and participate in team-building activities which enhance communication and support the development of trust.

AWARDS AND RECOGNITION

Our Amélie Housing Recognition Awards were launched in 2021 to celebrate the good work our team do, and recognise those that go above and beyond.

Innovation Award

The Innovation Award recognises team members who regularly find new and better ways of doing things. Award winners demonstrate excellence in problem solving and continual improvement – finding new ways, testing new ideas, and leading change by transitioning from one thing to the next.

This year's Innovation Award winner was:

Sachita Shrestha

Amélie's Award

The Amélie Award recognises team members who consistently demonstrate our values and anchor their teams in times of uncertainty. They do this by showing humility, generosity and a passion for service, while always putting clients first.

This year's Amélie Award winner was:

Bruce Perry

Excellence Award

The Excellence Award recognises team members who demonstrate empathy and show high levels of emotional intelligence when engaging with customers. This enables them to understand customer needs and connect people with appropriate support where required.

This year's Excellence Award winners were:

Marianne Long and Poppy Whiting

Recognising Achievement: Poppy Whiting and Jonathon Armstrong

Congratulations to Amélie's NSW/ACT State Manager, Poppy Whiting, who was appointed to the Housing Pathways Advisory Council (HPAC) earlier this year. This Council oversees the implementation of Housing Pathways, bringing together representatives from various organisations. Poppy's selection underscored her expertise and dedication; and exemplifies our commitment to enhancing housing solutions for all.

Congratulations also to our National Asset Manager, Jonathon Armstrong, who was appointed as the South Australian Director of the Australasian Housing Institute. We take immense pride in having Jonathon represent Amélie Housing in this esteemed position and anticipate the positive impact he will undoubtedly make in furthering the AHl's goals of educating, empowering, and inspiring professionals in the social, affordable, and community housing sector in South Australia.



Amélie Award winner, Bruce Perry.

OUR HISTORY



Amélie Housing derives its name from Amélie Soulacroix, the wife of Frédéric Ozanam, the French literary scholar, lawyer, journalist and equal rights advocate who founded the Society of St Vincent de Paul in Paris in 1833.

A celebrated love story, Amélie and Frédéric worked together in service to the poor and the community's most vulnerable. In addition to supporting Frédéric's social justice research at the Sorbonne, Amélie partnered with him to support the development of the Society, while tending to the care of their young daughter Marie.

In September 1853, following Frédéric's death at age 40, Amélie resolved to facilitate the publication of his research and letters, to ensure his legacy. She was 32 at the time.

In the shadow, with great humility, Amélie pressed on – devoting her life to serving those in greatest need, and to the love of God and her family.










She died at 74, after a very short illness in September 1894, an awaited death in hope, as shown by the excerpt from one of her prayer, 'Let me be reunited promptly with my beloved, and let us, O Lord, behold and worship you together for all eternity'.

Frédéric and Amélie's example of love and dedication to the most vulnerable are a motivation for us to create a more just and compassionate community.

Within the Society, Amélie's name graces many projects dedicated to the care of women and families. This includes Amélie House – a crisis accommodation service that supports vulnerable women and those experiencing domestic violence.

In 2012, when the Society launched a special purpose community housing company, Amélie and her legacy were seen to reflect the vision held for this new initiative.

TIMELINE

2012	2013	2014	2015	2016	2017
 <p>Special Purpose Subsidiary: 2012</p> <p>Amélie Housing NSW established by the Society of St Vincent de Paul as a special purpose community housing subsidiary company to complement the activities of the Society in providing charitable services to disadvantaged members of society.</p>				 <p>SVDP National Response: 2016</p> <p>The Council of the Society St Vincent de Paul Australia flag housing poverty as a key social priority in Australia. The Council calls for a national response from members that culminates in 'The Ache for Home' Report - which includes recommendations to the Federal Government for the:</p> <ul style="list-style-type: none"> Establishment of a \$10bn Social and Affordable Housing Fund Preparation of a National Housing Plan Agreement to aim to halve homelessness and the housing shortfall by 2025. 	 <p>New homes through SAHF 1: 2016/17</p> <p>SVDP Housing successfully bid to partner with the NSW government in a \$240m initiative jointly funded by the Social and Affordable Housing Fund (SAHF). The agreement includes the provision of 500 dwellings by 2020 with coordinated access to tailored support services designed to empower residents.</p>
 <p>New Partners Welcomed: 2018</p> <p>Ecclesia Housing merges with SVDP Housing.</p> <p>SVDP Housing is restructured into a Special Purpose Vehicle to ensure SAHF project viability.</p>	 <p>Expansion and a Stronger Future: 2019</p> <p>Frédéric Ozanam Housing SA (est. 1984) merges with national community housing provider Amélie Housing. 01.07.19</p> <p>The ACT Council of St Vincent de Paul transfer community housing operations to Amélie Housing. 04.11.19</p>	 <p>COVID Pandemic Unfolds: 2020</p> <p>Amélie Housing supports residents through a global pandemic, putting an increasing focus on safety and wellbeing.</p> <p>Amélie welcomes new tenants to Maitland, Burraeneer and Katoomba.</p>	 <p>Amélie's Growth Continues</p> <p>Amélie Housing weathers the global pandemic, further expanding the Amélie team and reporting a strong financial performance.</p>	 <p>Amélie Expands into Central West NSW: 2022</p> <p>Amélie merges with Parkes Forbes Community Housing Inc.</p> <p>New residents welcomed at: PARKES FORBES</p>	 <p>Amélie Expands to Tasmania</p> <p>Tasmania joins Amélie as its 4th State/Territory member.</p>
<p>A National Profile: 2018</p> <p>Ecclesia Housing approves constitutional amendments and the new national entity is renamed Amélie Housing.</p> <p>Membership is invited from the SVDP national and state councils.</p> <p>Amélie Housing assumes responsibility for SVDP Housing operations and staff.</p> <p>All non SAHF activity is consolidated into the new organisation.</p>	<p>New residents welcomed at: CAMPELLTOWN MERRYLANDS LILYFIELD JORDAN SPRINGS</p>	<p>New residents welcomed at: DUBBO ALBURY PENRITH</p>			

GOOD WORKS

“Speak up for those who cannot speak for themselves, protect the rights of those who are helpless.

Speak out and pronounce a sentence of justice, defend the cause of the wretched and the poor.”
(Proverbs 31:8-9)



MISSION AND SPIRITUALITY

■ A message from Leo Tucker, Executive Director - Mission and Spirituality



As we reflect on the past year and look towards the future, it is important to take inspiration from those who have championed the

cause of the voiceless and defended the dignity of every human being. One such person was St. Oscar Romero, who dedicated his life to advocating for the poor and marginalised. His words and actions continue to inspire us today.

At Amélie Housing, we share in Romero's vision of a world where every person is valued and respected. We believe that everyone deserves a safe and stable place to call home, and we work tirelessly to make this a reality for those in need. As we move forward into the future, we remain committed to planting the seeds of hope and possibility, even when the harvest may not be ours to reap.

Let us take inspiration from Romero's words and actions, and let us work together to build a better world for all. A world where every person is valued, every voice is heard, and every heart is filled with hope.

Leo Tucker

NSW Director of Mission & Spirituality

The Romero Prayer

It helps now and then to step back and take the long view. The kingdom of heaven or the sense of eternity is not only at most times beyond our efforts, it is even beyond our vision. We accomplish in our lifetime only a tiny fraction of the magnificent enterprise that is God's work. Nothing we do is complete, which is another way of saying that the kingdom always lies beyond us.

No statement says all that could be said.
No prayer fully expresses our true faith.
No confession brings perfection; no pastoral visit will bring true wholeness.
No program accomplishes our mission. No set of goals and objectives includes everything.

For this is what we are about.

We plant the seeds that one day will grow. We water seeds that are already planted, knowing that they hold the future.
We lay foundations that will need further development.
We provide yeast that produces effects far beyond our capabilities.

We cannot do everything, and there is a sense of liberation in realising this. This enables us to do something and to do it very well. It may be incomplete, but it is a beginning, a step along the way, an opportunity for Grace to enter and to do the rest. We may never see the end results, but that is the difference between the master builder and the worker.

We are the workers, not the master builders; we are servers, not messiahs. We are prophets of a future not our own.

Amen.



FINANCIAL REPORT

ACN 103 181 700

30 June 2023

DIRECTORS' REPORT

For the year ended 30 June 2023
ACN 103 181 700

The Directors present this report on Amélie Housing ('the Company') for the year ended 30 June 2023.

Directors

The following persons were Directors of the company during the whole of the financial period and up to the date of this report unless otherwise stated:

Beverley Kerr
Lesley Wyatt
Michael Dureau
Peter Miller
Brendan Moran (resigned on 27 January 2023)
Anthony Carpani
Stewart Chapman
Kelly Wescombe

Objectives

The short-term objectives of the company are:

- To assist the Land and Housing Corporation and Housing NSW with housing management issues in areas of need;
- To assist the NSW Government in achieving the objectives of its Going Home Staying Home Reform Plan; and
- To link the services of the Society and other agencies to support and sustain our tenancies by providing 'wrap around' services.

The long-term objectives are:

- To cooperate with the Society in other States to establish a national Community Housing Company;
- To undertake the re-development of Society property for community housing purposes;
- To leverage the value of Society property to invest in expanding the provision of community housing;
- To work with all levels of the Society to provide support services for tenants in the communities where they live;
- To work collaboratively with other agencies of the Catholic Church to utilise church land to increase the supply of social and affordable housing;
- To obtain secured debt facilities with recognised lenders to finance a growth strategy;
- The re-development of properties transferred to the Company (from either the Society or Housing NSW);
- The implementation of innovative models of housing providing pathways out of homelessness into secure housing; and
- The social and economic development of communities experiencing social exclusions through community development.

Strategy for Achieving Objectives

Amélie Housing is well advanced in establishing its internal capacity and is in a position to selectively expand its overall operational capacity. Amélie Housing's ongoing commitment to continual

improvement will enable it to refine business systems and processes while strategically collaborating on the provision of housing and support services as well as selected property development projects.

The primary focus for 2023/24 will be to selectively expand in property and tenancy management.

DIRECTORS' REPORT

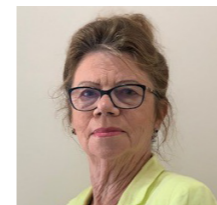
For the year ended 30 June 2023
ACN 103 181 700

Principal Activities

During the financial year the principal continuing activities of the company were the provision of Housing Services.

Information on Directors as at the date of this report

Beverley Kerr



Non-Executive Director

Part completed BA Social Science, completed District Officers Training, Justice of Peace.

Beverley worked mainly in Social Services/Welfare, specialising in Disabilities, Mental Health, Adoptions (Natural Parents, Local and Overseas), Child Protection, Homelessness and Children's and District Court. Bev has been a member of the St Vincent de Paul Society (SVDP) for 20 years. She has held various positions in the SVDP: Regional President, Vice President State Council, Member of National Council for a year. President of Matthew Talbot Hostel, President of Vinnies Support Services, Board Director of SVDP. She is also a member of AICD.

Special responsibilities: Member of Audit Risk Finance Committee

Anthony Carpani



Non-Executive Director

B. Eng Sydney University, Fellow Australian Institute of Company Directors (FAICD)

Anthony has over 42 years' experience in the manufacturing industry both in Australia and the United States. He is an experienced senior executive across several industry sectors and export markets in over 25 countries. Anthony recently lived and worked in the US as Vice President and Group Executive with Wabtec Corp, a US\$ 8 Billion NYSE listed public company focused on manufacturing rolling stock and engineered components for the global railway industry. He now runs his own consulting company advising senior management on strategic planning, business development and Lean management. Anthony joined the Board of Amélie Housing on 8 November 2018.

Special responsibilities: Chairperson of the Amélie Housing Board
Member of the Asset Management and Development Committee

Kelly Wescombe (appointed 16 March 2022)



Non-Executive Director

B. Eng (Civil & Environmental), Diploma of Project Management

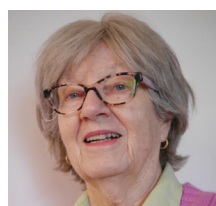
Having worked in across a range of property projects and infrastructure types for over 21 years, Kelly has developed her own consulting business to utilise her engineering and project management skills. She has a passion for making a difference in the lives of others and works with her clients as partners in her projects. She enjoys integrating, summarising and presenting information gleaned from a range of technical disciplines to communicate key findings to enable project decision making at an executive level.

DIRECTORS' REPORT

For the year ended 30 June 2023
ACN 103 181 700

Information on Directors as at the date of this report (Continued)

Lesley Wyatt



Non-Executive Director

Bachelor of Social Science and Masters of Social Administration, University of Western Sydney. Member of the Australasian Housing Institute.

Lesley has 33 years' experience in the provision of Community Housing, overseeing the growth of an organisation from 36 to 1,000 properties between 1983 and 2008.

She has worked as the CEO of a new Community Housing Development company between 2008-2009. She has experience as a Contractor Peer Evaluator carrying out Accreditation Audits against the National Community Housing Standards throughout the sector to present day. Lesley has carried out these audits in NSW, ACT, Victoria and New Zealand.

Special responsibilities: Former Member of the Audit Risk Finance Committee

Stewart Chapman



Non-Executive Director

Bachelor of Commerce and a Master of Commerce (Hons), Bachelor of Legal Studies (Law)

Stewart is admitted to the New South Wales Supreme Court as Barrister and admitted to the Supreme Court of the Australian Capital Territory as barrister and solicitor. He is on the Territory Council of the St Vincent De Paul Society of the Canberra Goulburn Archdiocese as a Vice President since 2016 and is on the Board of the St VDP CG Archdiocese. He has completed course work for a Master of Law degree. He has worked in the ACT Treasury for 16 years. He has been the treasurer of a number of clubs and societies.

Peter Miller



Non-Executive Director

Bachelor of Commerce (UNSW), Fellow Certified Practising Accountants (FCPA), Fellow Institute of Company Directors (FAICD), Associate of the Australian Chartered Institute of Secretaries and Administrators (ACIS).

A senior Finance and Accounting Executive with over 42 years' experience in financial management working with a number of leading organisations in Australia. This included Chief Financial Officer St Vincent de Paul NSW, the Commercial Director BP Australia, Finance Director Castrol Australia and NZ, Group Financial Controller for AGL, National Commercial Manager Monier Limited. He was also a Board Member for National Seniors Australia and a Director for Outward Bound Australia for 28 years. Other NFP experience included a Finance Committee Member for YWCA and a Member of the Audit and Finance Committee for the Royal Rehabilitation Centre Sydney.

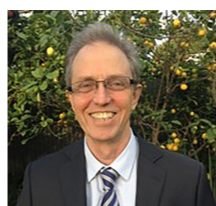
Special responsibilities: Chairperson of the Audit Risk Finance Committee

DIRECTORS' REPORT

For the year ended 30 June 2023
ACN 103 181 700

Information on Directors as at the date of this report (Continued)

Brendan Moran



Non-Executive Director

Master of Arts (Flinders University of SA), Member of the Australasian Housing Institute

Brendan has extensive (over 22 years) management and executive experience in community and public housing in the South Australian Government as well as being a former Director of the Frederic Ozanam Housing Association in South Australia.

Currently involved in high level policy and project development in Aboriginal Affairs and Reconciliation in the South Australian Government. He also has high level managerial experience in the Child Protection system in the South Australian Government.

Adjunct Professor Michael Dureau AM



Non-Executive Director

FTSE, Hon FIEAust, FIChemE, FAIE, FAICD, CPEng, CSci, JP

Michael Dureau has a proven track record as a successful CEO in both expanding and contracting markets in Australia, New Zealand and Asia and, more recently, a leader of new energy technology development, advanced engineering and studies of key environmental issues facing Australia.

As MD of ALSTOM Power (formerly ABB Power Generation) he built Australia's most successful Power Generation Technology and Services Company. He is the Chairman and Executive Director of the Warren Centre for Advanced Engineering Ltd.

He is a Member of the executive and an Honorary Life Fellow of the Chem. Eng Foundation and immediate past President of the Electrical and Information Engineering Foundation. He is a long serving member of the Industry Advisory Network of The University of Technology, Sydney and a Zunz Lecturer.

Recognising an urgent need of the Electric Power Industry in Australia for properly trained power engineers he led the initiative to set up Australia's first Electric Power Institute and was its founding Chairman.

He is a member of EA's National Committee on Fuels and Energy as well as an Advisory Board Member of the Centre for Engineering Leadership and Management for EA Sydney Division.

He is passionate about renewable and clean energy and is Chairman of AnaeCo Ltd. and of Microftow Ltd. He is a director of Granite Power Ltd., BioTek Fuels Ltd. and the Australian Centre for Innovation Ltd. In 2010 he retired as Australian and International Chairman of Registered Engineers for Disaster Relief (RedR) after 8 years on the Board.

Michael joined the Board of Amélie Housing on 8 November 2018 and Audit Risk Finance Committee in February 2023.

Special responsibilities: Member of the Audit Risk Finance Committee
Chairman of the Asset Management & Development Committee

DIRECTORS' REPORT

For the year ended 30 June 2023
ACN 103 181 700

Meetings of Directors

The number of meetings of the company's Board of Directors ('the Board') and of each Board Committee held during the year ended 30 June 2023, and the number of meetings attended by each director were:

	Board		Audit Risk Finance Committee	
	Attended	Held	Attended	Held
Beverley Kerr	6	6	5	6
Anthony Carpani	6	6	-	-
Lesley Wyatt	6	6	-	-
Michael Dureau	6	6	2	2
Brendan Moran	2	3	-	-
Peter Miller	6	6	6	6
Stewart Chapman	6	6	-	-
Kelly Wescombe	4	6	-	-

Held: represents the number of meetings held during the time the director held office or was a member of the relevant Committee.

Members' Guarantee

Amélie Housing is a company limited by guarantee. In the event of, and for the purpose of winding up on the Company, the amount capable of being called up from each member and any person or association who ceased to be a member in the year prior to the winding up, is limited to \$100 (2022: \$100) for all members, subject to the provisions of the Company's constitution.

At 30 June 2023 the maximum liability of members in the event of winding up was \$400 (2022: \$400).

Events after the end of the reporting period

No matters or circumstances have arisen since the end of the financial year that have significantly affected or may significantly affect the operations of the Company, the results of those operations, or the state of affairs of the Company in future financial years.

Auditor's independence declaration

A copy of the auditor's independence declaration is set out on the following page.

On behalf of the directors



Anthony Carpani

Director

26 October 2023

Sydney



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Sydney NSW 2000
Australia

DECLARATION OF INDEPENDENCE BY CLAYTON EVELEIGH TO THE DIRECTORS OF AMELIE HOUSING

As lead auditor of Amélie Housing for the year ended 30 June 2023, I declare that, to the best of my knowledge and belief, there have been:

1. No contraventions of the auditor independence requirements of section 60-40 of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
2. No contraventions of any applicable code of professional conduct in relation to the audit.



Clayton Eveleigh
Director

BDO Audit Pty Ltd
Sydney
26 October 2023

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Statement Of Profit Or Loss And Other Comprehensive Income

For the year ended 30 June 2023

ACN 103 181 700

	Note	2023 \$	2022 \$
Revenue	1	12,087,568	15,374,189
Other income	1	385,027	33,284
Expenses			
Employee benefits expenses		(5,169,213)	(4,585,759)
Depreciation and amortisation expenses		(762,084)	(290,940)
Finance costs		(290,493)	(159,861)
Occupancy expenses		(5,836,237)	(5,650,010)
Administration expenses		(1,155,283)	(1,349,133)
(Deficit)/surplus before fair value adjustments, Investment property movement and income tax		(740,715)	3,371,770
Investment properties acquired through donation			3,300,000
Net surplus/(loss) on derecognition of SA investment properties		62,299	(1,100,000)
Gain on revaluation of investment properties	9	18,575,269	21,705,138
Surplus before income tax		17,896,853	27,276,908
Income tax expense	20(b)		
Surplus after income tax expense for the year		17,896,853	27,276,908
Other comprehensive income for the year, net of tax			
Total comprehensive income for the year		17,896,853	27,276,908

The above Statement of Profit and Loss and Other Comprehensive Income should be read in conjunction with notes.

Statement Of Financial Position

For the year ended 30 June 2023

ACN 103 181 700

	Note	2023 \$	2022 \$
CURRENT ASSETS			
Cash and cash equivalents	3	3,695,066	5,568,632
Trade and other receivables	4	275,432	303,966
Other current assets	7	1,101,189	624,170
Financial assets - investments	6	3,840,232	1,632,293
TOTAL CURRENT ASSETS		8,911,919	8,129,061
NON-CURRENT ASSETS			
Property, plant & equipment	8	1,960,800	209,785
Intangibles		6,389	
Investment properties	9	162,602,476	144,965,352
Right-of-use assets	10	490,991	308,804
TOTAL NON-CURRENT ASSETS		165,060,656	145,483,941
TOTAL ASSETS		173,972,575	153,613,002
CURRENT LIABILITIES			
Lease liabilities	11	1,058,976	171,577
Trade and other payables	12	2,011,848	1,724,149
Contract liability	13	50,000	50,000
Employee entitlements		805,658	868,308
TOTAL CURRENT LIABILITIES		3,926,482	2,814,034
NON-CURRENT LIABILITIES			
Lease liabilities	11	1,242,693	177,061
Borrowings	14	4,833,000	4,833,000
TOTAL NON-CURRENT LIABILITIES		6,080,693	5,015,061
TOTAL LIABILITIES		10,007,175	7,829,095
NET ASSETS		163,965,400	145,783,907
EQUITY			
Retained surpluses		74,774,445	56,592,952
Member contributions		89,190,955	89,190,955
TOTAL EQUITY		163,965,400	145,783,907

The above Statement of Financial Position should be read in conjunction with notes.

Statement Of Changes In Equity

For the year ended 30 June 2023

ACN 103 181 700

	Member contributions	Retained surpluses	Total equity
		\$	\$
Opening balance as at 1 July 2021	89,190,955	29,316,044	118,506,999
Surplus after income tax expense for the year		27,276,908	27,276,908
Other comprehensive income			
Total comprehensive income for the year		27,276,908	27,276,908
Balance as at 30 June 2022	89,190,955	56,592,952	145,783,907
Opening balance as at 1 July 2021	89,190,955	56,592,952	145,783,907
Surplus after income tax expense for the year		17,896,853	17,896,853
Other comprehensive income			
Total comprehensive income for the year		17,896,853	17,896,853
<i>Other transactions with owners in the capacity as owners</i>			
Gain on merger (Note 18)		284,640	284,640
Balance as at 30 June 2023	89,190,955	74,774,445	163,965,400

The above Statement of Changes in Equity should be read in conjunction with notes.

Statement Of Cash Flows

For the year ended 30 June 2023

ACN 103 181 700

	Note	2023	2022
		\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from customers (inclusive of GST)		12,024,110	15,642,722
Payments to suppliers and employees (inclusive of GST)		(12,334,072)	(12,419,562)
Interest received		61,802	568
Finance costs paid (including interest on leases)		(290,493)	(159,861)
Net cash from/(used in) operating activities		(538,654)	3,063,867
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments for property, plant and equipment		(75,345)	(33,887)
Cash received on merger (Note 18)		279,781	
Proceeds from the sale of investment properties		1,000,444	
Investment in financial assets - term deposits (Note 6) *		(2,000,000)	
Net cash used in investing activities		(795,120)	(33,887)
CASH FLOWS FROM FINANCING ACTIVITIES			
Payment for lease liability		(539,793)	(159,510)
Net cash used in financing activities		(539,793)	(159,510)
Net (decrease)/increase in cash and cash equivalents *		(1,873,566)	2,870,470
Cash and cash equivalents at beginning of the financial period		5,568,632	2,698,162
Cash and cash equivalents at the end of the financial period		3,695,066	5,568,632

* Cash and cash equivalents excludes term deposits with maturities of greater than 3 months which are classified as financial assets. During the year, the company transferred \$2,000,000 to term deposits which remain in financial assets at year end. Refer to Note 6.

The above Statement of Cash Flows should be read in conjunction with notes.

DIRECTORS' DECLARATION

■ For the year ended 30 June 2023
ACN 103 181 700

In the Directors' opinion:

- the attached financial statements and notes comply with the Corporations Act 2001, the Australian Accounting Standards - Simplified Disclosures, the Australian Charities and Not-for-profits Commission Act 2012 and associated regulations, the Corporations Regulations 2001 and other mandatory
- the attached financial statements and notes give a true and fair view of the consolidated entity's financial position as at 30 June 2023 and of its performance for the financial year ended on that date;
- there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable; and
- internal controls are appropriate and effective in accounting for income received and applied from any fundraising appeal.

Signed in accordance with a resolution of directors made pursuant to section 60.15(2) of the Australian Charities and Not-for-profit Commission Regulation 2022.



Anthony Carpani

Director

Sydney, 26 October 2023



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Level 11, 1 Margaret Street
Sydney NSW 2000
Australia

INDEPENDENT AUDITOR'S REPORT

To the members of Amelie Housing

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Amelie Housing (the registered entity), which comprises the statement of financial position as at 30 June 2023, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial report, including a summary of significant accounting policies, and the responsible entities' declaration.

In our opinion the accompanying financial report of Amelie Housing, is in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (i) Giving a true and fair view of the registered entity's financial position as at 30 June 2023 and of its financial performance for the year then ended; and
- (ii) Complying with Australian Accounting Standards - Simplified Disclosures and Division 60 of the *Australian Charities and Not-for-profits Commission Regulations 2022*.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the Financial Report* section of our report. We are independent of the registered entity in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

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Other information

The responsible entities of the registered entity are responsible for the other information. The other information obtained at the date of this auditor's report is information included in the Amelie Housing's annual report, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of responsible entities for the Financial Report

The responsible entities of the registered entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards - Simplified Disclosures and the ACNC Act, and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, responsible entities are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the registered entity or to cease operations, or has no realistic alternative but to do so.

The responsible entities of the registered entity are responsible for overseeing the registered entity's financial reporting process.

Auditor's responsibilities for the audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website (<http://www.auasb.gov.au/Home.aspx>) at:

http://www.auasb.gov.au/auditors_responsibilities/ar4.pdf

This description forms part of our auditor's report.

BDO Audit Pty Ltd

BDO

Clayton Eveleigh
Director

Sydney 26 October 2023



Amélie Housing
Building hope through housing

www.Ameliehousing.org.au